



If this information is required in an alternate format, please contact the Accessibility Coordinator at 905-623-3379 ext. 2131.

Noise Complaint

Noise Complaint Submission

Thank you for reporting your concern. Once you submit a noise complaint through our customer service portal, our Officers will investigate the matter. If a violation is believed to have occurred or is ongoing, a notice/written warning will be issued.

After the initial notice/written warning has been issued, the complaint is considered closed. If noise disturbances persist after service of the notice/written warning, please submit a follow-up complaint along with the following completed documentation:

- Witness Information and Consent Form (Page 2)
- Witness Noise Logs (Page 3 and 4)

What to expect from this process

Once all the required documentation is provided, the investigating Officer will review the evidence to determine whether it is sufficient to warrant legal action. If the Officer finds reasonable and probable grounds, legal action will be initiated, and the subject will be charged with a violation of the Municipality of Clarington's Noise By-law.

It is important to note all the occurrences of noise that disrupt your enjoyment of your property. If a video/recording is taken, please note that in the log as evidence.

A separate witness package is required to be completed by each witness.

Witness Information and Consent

Identifying Witnesses

The following Witness Information and Consent Form must be completed and signed by each witness.

Please provide any known time restrictions for court attendance, such as pre-booked vacations or appointments. If these dates are communicated when the trial date is being scheduled, accommodation can typically be arranged.

Note: Court proceedings take place during the day, and attendance is mandatory once a charge has been processed, and a trial has been requested.

Witness Information and Consent

File Number:	MCMP-
Noise Location: (Address/location noise is originating)	
Witness First and Last Name:	
Witness Address:	
Witness Phone Number:	
Witness Email:	
Court Attendance Scheduling Conflict(s):	

I, the undersigned, hereby consent to appear as a witness on behalf of the Municipality of Clarington in conjunction with the above alleged violation, and further accept the obligations attached to this form.



Witness Signature

Witness Noise Logs

Notes of: _____

Noise Location (Subject Address): _____

Please document all instances of disruptive noise affecting your enjoyment of your property. If you capture a video or audio recording, ensure it is noted in the log as evidence.

1. This form may be used in Court to refresh your memory.
2. Record all the details at the time of the disturbance.
3. Use a separate Noise Log for each witness recording disturbances.
4. Do not modify, add, or remove any entries.

Date	Time	Duration	Noise Location (location noise is originating)	Description of Noise	How are you being disturbed?	Initials

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Date	Time	Duration	Noise Location (location noise is originating)	Description of Noise	How are you being disturbed?	Initials